



SUNDAY 15 APRIL

06:30pm 08:00pm	Conference Check-in & Registration
07:00pm 10:00pm	Welcome Reception at the Disney's Newport Bay Club® Convention Centre

MONDAY 16 APRIL

08:30am 09:00am	Conference Check-in & Registration
09:00am 09:30am	Welcome and Setting the Stage (Ballroom 2)
09:30am 10:00am	Opening Keynote, Manish Chandak, CEO & President Ungerboeck (Ballroom 2)
10:00am 10:30am	Networking Break
10:30am 12:15pm	Ungerboeck Roadmap & Highlights (Ballroom 2)
12:15pm 01:30pm	Lunch (Restaurant: Cape Cod)

Rooms	Ballroom 2	Ballroom 3&4	Ballroom 5&6	Cape May 1+2	Boston 1+2
01:30pm 02:15pm	Tomorrow's Event acceptability and accountability: tackling the issue of impact and legacy (Vincent Larquet, Unimev)	The New Speaker & Abstract Management C	Best Practices for Exhibition Floor Plan & Exhibitor Portal E	The Ungerboeck Booking Portal - Roundtable Discussion (with Jane Jehanno, RCSI) V	Implementing change in organizations (upon invitation only)
02:30pm 03:15pm	Enhance the exhibitor experience - how to digitize your venue processes & streamline your operations V	Financial Essentials	Rapid Fire Learning - Exhibitions E	Executive Roundtable (upon invitation only)	Digital Roundtable (upon invitation only)
03:30pm 04:15pm	Evolution & Adaption: an industry in transformation (Nick Dugdale-Moore, UFI) V	Ungerboeck API Unleashed: Get Nerdy! T	Flexible Preismodelle wirksam einsetzen	Exhibition Organizers Collaboration E	Destination & venue marketing collaboration (special guest: Dennis Speet, ICCA) V
04:30pm 05:15pm	Enhancing the organizer journey through the Event Planner Portal	Conference and Seminar Organizers Collaboration C	In the middle of CRM difficulties lie opportunities (Alex Calderhead, ExCel London)	IT Collaboration T	
05:15pm 05:30pm	Make the magic happen! (Ballroom 2)				
from 08:30pm	Evening in the Walt Disney Studios® Park (Dinner included)				

TUESDAY 17 APRIL

Rooms	Ballroom 2	Ballroom 3&4	Ballroom 5&6
07:00am 08:00am	UngerRun: wake up & run!		
09:00am 09:45am	Leveraging Flexible Pricing Models	Venues Collaboration V	Meilleures Pratiques pour l'Inscription Evènementielle & l'Inscription Multi-Evènements C
10:00am 10:45am	Venues becoming the Organizer: More than a Trend? V	The Power of Web Hooks T	Optimierung des Aussteller-Verkaufsprozesses E
11:00am 11:45am	Ungerboeck and the General Data Protection Regulations (GDPR)	Best-Practice-Konzepte für Registrierung & Multi-Event Registrierung C	Rapid Fire Learning - Venue Sales V
12:00pm 12:45pm	The Event Geek's Guide to Getting Exhibitors Online (James Bligh, ExCel London) V	Selling to Exhibitors E	Best Practices for Registration Events & New Multi-Event Registration C
12:45pm 01:45pm	Lunch (Restaurant: Cape Cod)		
01:45pm 02:30pm	GDPR Applied: A Practical Look at Becoming GDPR Compliant	Seize the Data with Real-Time Reporting	DocuSign and Ungerboeck: Discover the power of our new partnership
02:45pm 03:30pm	Venue Administration Essentials V	Post-Implementation Data Maintenance	La valeur ajoutée du reporting en temps réel
03:45pm 04:30pm	Independent User Groups - Why you should join one! (Antoinette O'Connor, The Convention Centre Dublin & Mark Carter, Jockey Club Racecourses)	Tarification : exploitez la flexibilité de nos modèles de tarification	Rapid Fire Learning - Registration C
04:45pm 05:15pm	Closing Session (Ballroom 2)		

TRACKS

- V** Venues Session in French
- E** Exhibitions Session in German
- C** Conferences
- T** Technical

*Sessions and times are subject to change at any time

#UCX18
#UemeaX

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